blueparrotte B200 Wireless Headset System



VXI. Connecting people to a digital world.

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BOX CONTENTS





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- 1. T-cord (for office phones other than Cisco)
- 2. Patch cord (for Cisco phones- models 7940 or higher)*
- 3. AC adapter
- 4. Cord wraps
- 5. B200 base
- 6. B200 headset

Also included (not shown)
User Guide
Quick Start Card







BASIC SAFETY INSTRUCTIONS

CAUTION

Danger of explosion if battery incorrectly replaced.

Replace only with the same or equivalent type recommended by

the manufacturer.

Dispose of used batteries according to the manufacturer's instructions.

Do not dispose of batteries in fire, as they could explode.

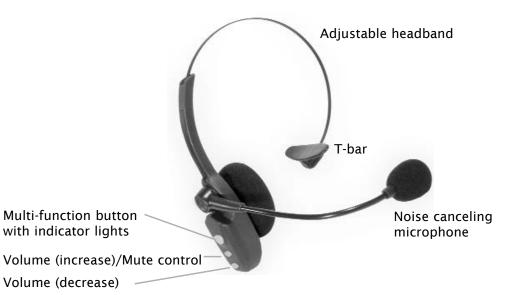
Do not immerse the BlueParrott B200 in water.

Plastic bags and small parts may cause choking if ingested. Keep them away from children and pets.

Use only the power cord included with this product.

Avoid using during lightning storms.

PRODUCT FEATURES BlueParrott B200 Headset

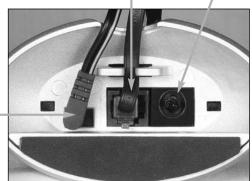


PRODUCT FEATURES BlueParrott B200 Base

Pairing button Headset charge contact

Standby/pairing indicator lights Headset indicator light

T-cord or Microphone Patch cord volume



AC adapter

blueparrott

Handset indicator light

GLOSSARY OF TERMS

Standby Mode – Headset is active, but not on a call. Standby time is up to 100 hrs. on a full charge. Standby Mode is automatic when removing headset from the base. Turning off the headset while it is out of the base takes it out of Standby Mode.

Talk Time - Actual time spent on a phone call. Talk Time equals 6 hrs. on a full charge.

Pair / Pairing – Pairing is a simple and quick procedure that enables one Bluetooth product to communicate with another Bluetooth product. Your BlueParrott B200 headset and base have already been paired at the factory. However, pairing is necessary when using other Bluetooth products with BlueParrott.

OPERATION SUMMARY

Your BlueParrott B200 system consists of a base unit and a wireless headset. It allows you to communicate on a phone call, hands free, via Bluetooth technology.

COMPATIBILITY INFORMATION

- Landline Phones: Compatible with corded telephones. The telephone does not need to be Bluetooth-enabled. Dial pad must be on the base of the phone, not on the handset. Not compatible with cordless phones.
- Bluetooth Headsets: Bluetooth headsets that have a 0000 passcode are compatible with the BlueParrott base. Check your headset user guide for passcode information.
- Bluetooth Cellular Phones: Bluetooth cellular phones are compatible with the BlueParrott B200 headset when the cell phone's passcode is set to 0000. Please consult your phone's user manual to set the passcode.

• Bluetooth Enabled Computers: Your computer must have either Bluetooth technology built-in or have the addition of a Bluetooth adapter. Range will vary and is determined by the computer's (or the adapter's) Bluetooth specification.

MAXIMIZING RANGE

The range of communication distance between the BlueParrott B200 base and headset is up to 75 feet.

Certain environmental conditions can inhibit radio wave transmission, such as metal structured beams inside a building. If range is less than expected, try placing the base in another location, if possible. Headset audio quality will suffer when you travel out of range. If this happens, simply move closer to the base.

The range of communication distance between the BlueParrott B200 headset and a Bluetooth cellular phone is approximately 30 feet. The range of communication distance between the BlueParrott B200 base and a different Bluetooth headset varies and is dependent on the range capabilities set by the headset manufacturer.

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INSTALLATION A: Phones without headset ports

STEP 1: Disconnect the handset cord from your telephone's base.

STEP 2: Plug short end of T-cord into the now empty handset port **\screen** on your phone.

STEP 3: Plug the other (longer) end of the T-cord into the port on the B200 base marked Phone **3**. Thread cord under the hooks on the base.

STEP 4: Plug the handset into the port on the T-cord.

STEP 5: Plug the AC Adapter into the AC port on the bottom of the B200 base and then plug the AC adapter into a standard 110V electrical outlet.

INSTALLATION B: Phones with headset ports (Cisco phones see Installation C).

STEP 1: Plug the short end of the T-cord into the headset port \(\cap \) on your phone. STEP 2: Plug the other (longer) end of the T-cord into the port on the B200 base

marked Phone 🖀 . Thread cord under the hooks on the base.

STEP 3: Plug the AC Adapter into the AC port on the bottom of the B200 base and then plug the AC adapter into a standard 110V electrical outlet.

INSTALLATION C: Cisco Phones (Models 7940 or higher. Headset port required.)

STEP 1: Plug blue banded end of patch cord into headset () port your phone.

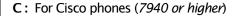
STEP 2: Plug the other end of the patch cord into the port on the B200 base, marked Phone **a**. Thread cord under the hooks on the base.

STEP 3: Plug the AC adapter into the AC port on the bottom of the B200 base and then plug the AC adapter into a standard 110V electrical outlet.

Allow cords to exit through the curved opening on the base. Cords may be bundled together with the cord wraps.



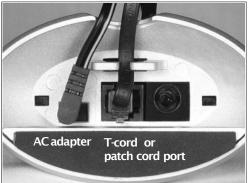






Use patch cord (plug blue-banded end into headset port on the phone)

BASE CONNECTIONS



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CHARGING THE HEADSET

Before first time operation, place the headset securely in the base and allow the unit to charge undisturbed for 12 full hours.



When fully charged, the headset indicator light will turn bright green. A full charge will provide 6 hours of talk time before needing to be recharged. A red light simply indicates less than a full charge-and it is okay to use the headset unless you hear the low battery warning while you are using the headset (see below).

It is recommended that the headset be stored in the base when the headset is not in use. This ensures a continual charging of the headset.

The headset's audio and visual indicators will indicate the level of available battery power as follows:

When headset is mounted on the base:

- · Green light: Fully charged.
- · Red light: Partially charged. Okay to use unless low battery warning is heard.

When headset is removed from base:

- Flashing red light every few seconds: low battery warning.
- Double beep heard every 30 seconds: low battery warning.

When the headset indicates a low battery warning you will have only a few minutes until the headset loses power. If you lose power during a call, simply pick up the handset on your phone *before* placing the headset back in the charger base.

One hour of charge time will yield approximately 1 hour of talk time. In the meantime, you may use your telephone handset to make or receive calls.

Battery Information

The BlueParrott B200 battery is guaranteed for 1year. To order a new battery, please call VXI at 1-800-742-8588 or order online at www.blueparrott.com. Instructions for installation of the new battery will be included.

Talk Time And Standby Time

After the headset is fully charged, you will enjoy a total talk time of up to 6 hours and a standby time of up to 100 hours.

HEADSET ADJUSTMENTS / MICROPHONE POSITIONING

Microphone positioning is important to ensure proper microphone performance.

Headset Adjustment

- 1. Place the headset on your head with the ear cushion on your left or right ear.
- 2. Swivel microphone boom up and over, if necessary, to bring it to the chosen side.
- 3. Place T-bar on the side of your head above your ear.
- 4. Slide headband in or out for a secure fit.

Microphone Positioning

- The microphone has the word TALK or a dot printed or embossed on it under the cushion. This mark must face your mouth.
- 2. For quality voice input and effective background noise cancellation, position microphone a finger's width away from your face just below your bottom lip. Because the B200's professional grade microphone is sensitive, you may need to make slight adjustments in positioning to achieve optimum sound quality.



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BASIC OPERATIONS

See page 6 for location of button controls.

Standby Mode

The headset is automatically in standby mode when you remove it from the base; therefore, a single press of the multifunction button will activate the headset. After removing the headset from the base, a yellow flashing light on the headset indicates that Standby Mode is active (you may need to wait 5 seconds to see it). If the yellow light is not flashing, turn the headset on (instructions below).

Since standby time is extensive and the headset continues to charge any time it is stored in the base, it is usually not necessary to turn off the headset to conserve battery power. However, if you wish to turn the headset off and on, follow these steps.

Turning the Headset Off and On

- \cdot Off (Standby Mode not active) Press and hold the multifunction button on the headset for about 3 seconds until you hear 3 beeps that *descend* in tone. The yellow light on the headset will stop flashing. The headset is now off and you are no longer in Standby Mode.
- \cdot On (Standby Mode active) Press and hold the multifunction button on the headset for about 3 seconds until you hear 3 beeps that *ascend* in tone. The yellow light on the headset will flash every few seconds. The headset is now on and you are in Standby Mode

Make A Call / End A Call

Make A Call

Before you begin, make sure the headset is in Standby Mode (see above).

- 1. Put the headset on and position the microphone properly.
- 2. Activate the headset*: Firmly press and release the multifunction button on the headset for 1 second. You will hear a beep. The headset icon will light up on the right side of the base indicating that the headset is active (it may take a few seconds before the headset icon lights up). Activate your phone by removing the handset from the cradle or by pressing the line or headset button. If the dial tone is too loud when you activate your phone, you can press the volume decrease button 1-3 times before activating the headset.
- 3. Dial as usual.
- * If the headset icon is already showing on the front of the base, then the headset is already active and you may simply activate the phone and dial as usual.

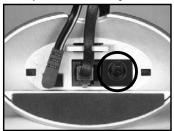
End the Call

Place the handset back in cradle, or press the line or headset button on the phone to end the call.

Adjust the Microphone Volume

The Microphone Volume Adjustment is located on the bottom of the B200 base (see photo). If the person on the other end of the call is having trouble hearing you, position the base as shown and turn the knob clockwise to increase the volume. If your voice is too loud, turn the knob counterclockwise to decrease volume.

Microphone Volume Adjustment



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Answer A Call / End A Call

Answer A Call

Before answering, make sure the headset is in Standby Mode (page 14).

- 1. If the headset is not on your head, put it on and position the microphone properly.
- 2. Activate the headset*: Firmly press the multifunction button on the headset for 1 second, then release. You will see the headset icon light up on the right front side of the base (it may take a few seconds for the headset icon to light up).
- * If the headset icon is already showing on the front of the base, then the headset is already active and you may simply activate the phone as usual (step 3).
- 3. Remove handset from cradle or press the line or headset button. You will be connected to the call.

End the Call

Place the phone's handset back in the cradle or press the phone's line or headset button to disconnect the call on your phone.

Adjust Speaker Volume

To adjust the volume in your earpiece, press the increase or decrease volume button for 1 second, then release. Repeat until volume is at desired level. You will hear a single beep each time you press the button.

Mute The Microphone On The Headset

To mute the microphone, press and *hold down* the Increase Volume button for 4 seconds. You will hear a beep and the microphone will mute. A beep will be heard periodically indicating that the microphone is in Mute Mode. This will not be heard on the other end of the call.

Un-Mute The Microphone On The Headset

To un-mute the microphone, press and *hold down* the Increase Volume button for 4 seconds. You will hear a beep and the microphone will un-mute.

Switch From Headset To Handset While On A Call

- 1. Remove the handset from the phone's cradle (if it is not already removed).
- 2. Firmly press the multifunction button on the headset for 1 second. You will see the handset ℓ icon light up on the left front side of the base.

Note: If your B200 base is plugged into a headset port, you will need to press the line or headset button to activate the call after you lift the handset.

3. Resume your conversation using the handset.

Switch From Handset To Headset While On A Call

Before switching, make sure the headset is in Standby Mode (page 14).

- 1. Put the headset on and position the microphone properly.
- 2. Activate the headset by pressing the multifunction button for 1 second. You will hear a beep and the headset icon will light up on the right front side of the base.
- 3. If your B200 base is plugged into the phone's headset port: You may place the handset back in the cradle as soon as the headset is activated.

If your B200 base is plugged into the phone's handset port: Do not place the hand set back in the cradle until after the call has ended.

PAIRING See page 6 for location of button controls.

For your convenience, the BlueParrott B200 base and headset have been paired in advance at the factory. However, if you have since paired the headset or the base with an alternate Bluetooth product, you will need to pair the BlueParrott B200 base and headset together again.

Before Pairing: Take the Headset and Base Out of Standby Mode (page 14)

Note: Be sure the headset is off the base

To take the B200 headset out of Standby Mode: Press and hold down the multifunction button for about 4 seconds. You will hear 3 beeps in the headset that descend in tone and the yellow light on the headset will stop flashing.

To take the B200 base out of Standby Mode: Press and hold down the pairing button for about 4 seconds. The yellow light on the base will stop flashing.

Pair the BlueParrott B200 Base With The BlueParrott B200 Headset

Be sure the headset is off the base and both are out of Standby Mode (see "Before Pairing" above").

- 1. Turn off all other Bluetooth products or keep them at least 50 feet away.
- 2. Position the B200 base and B200 headset no more than 3 feet apart.
- 3. Press and hold down the pairing button on the B200 base for approximately 5 to 10 seconds. The yellow light will flash, followed by the red and yellow indicator lights flashing alternately. Release the pairing button.
- 4. Press and hold down the the multifunction button on the B200 headset for about 5-10 seconds until you hear *two* series of melodic tones (hold it up to your ear). The yellow and red indicator lights on the headset will flash alternately (this happens quickly). Release the multifunction button.
- 5. The red light will stop flashing on both the headset and the base. The yellow will

continue (indicating Standby Mode). Successful pairing has been completed.

Pair the BlueParrott B200 Base With A Different Bluetooth Headset See compatibility section of this user guide. <u>Be sure the B200 headset is off the base and both are out of Standby Mode</u> (see "Before Pairing" page 18).

- 1. Position the B200 base and your alternate headset no more than 3 feet apart.
- 2. Press and hold down the pairing button on the B200 base for approximately 5 to 10 seconds. The yellow light will flash, followed by the red and yellow indicator lights flashing alternately. Release the pairing button.
- 3. Follow the alternate headset's user guide for putting the headset into pairing mode.
- 4. When the red light on the B200 base stops flashing, pairing has been completed (check your headset user's manual for pairing confirmation indicators).

Pair the BlueParrott B200 Headset With A Bluetooth Cellular Phone
See compatibility section of this user guide. Be sure the B200 headset is out of the base and both are out of Standby Mode (see "Before Pairing" page 18).

- 1. Position the B200 headset and your phone no more than 3 feet apart.
- 2. Press and hold down the the multifunction button on the B200 headset for about 5-10 seconds until you hear *two* series of melodic tones (hold it up to your ear). The yellow and red indicator lights on the headset will flash alternately (this happens quickly). Release the multifunction button.
- 3. Refer to your phone's user manual for pairing instructions. The phone's pass code must be set to 0000.
- 4. When the red indicator light on the B200 headset stops flashing, pairing has been completed (check phone's user manual for pairing confirmation indicators).

VISUAL AND AUDIO INDICATORS EXPLAINED

Headset Indicator Lights / While In Base:

No lights Bright green light Red light

Headset Indicator Lights / While Off Base:

Yellow flashing Red light flashes every few seconds Red/yellow lights flash alternately, then stop

Headset Audio Indicators:

3 beeps that descend in tone 3 beeps that ascend in tone 1 single beep

1 single beep that repeats every few seconds Double beep every 30 seconds

Base Unit Indicator Lights:

Yellow flashing
Red/yellow lights flash alternately, then stop
Green handset icon- (front, left side)
Yellow headset icon- front, right side
No lighted icons showing

Headset not receiving charge Fully charged/Okay to use Partially charged/okay to use if low battery warning is not being heard

In Standby Mode Low battery warning Pairing successful

Headset off (not in Standby Mode)
Headset on (in Standby Mode)
Follows press of Multifunction button
to activate headset or handset, also
indicates mute/unmute functions
Microphone is muted
Low battery warning

In Standby Mode Pairing successful Phone handset in use Headset in use Unit not receiving power

FAQS / TROUBLESHOOTING

Why don't I hear a dial tone?

- 1. Make sure the headset is in Standby Mode (pg.14) before activating the headset
- 2. Check all cord connections (pg. 10)
- 3. Check your phone line's connection to the wall.
- 4. Check for low battery indication (pg.12).
- 5. Make sure headset is activated (you should see a headset icon on the front, right side of the base).
- 6. Make sure the phone's handset is removed from the cradle or the line/headset button has been pressed (headset ready phones only).

How long do I have to charge the headset before I can use it?

You should charge the headset for 12 consecutive hours before first use. After that, the headset will continue to charge any time it is mounted in the base.

Can I still use my telephone features?

Yes, you can utilize your phone's features as you normally would.

Can I use a different Bluetooth headset with the BlueParrott B200 base? Yes. Read the "Pairing" and "Compatibility" sections of this user guide.

Can I use the BlueParrott B200 headset with a Bluetooth mobile phone? Yes. Read the "Pairing" and "Compatibility" sections of this user guide.

Why do people have trouble hearing me?

Check microphone placement (pg. 13), or check for low battery warning (pg.12). Adjust microphone volume knob on the base (pg. 15).

USA FCC Part 15

FCC Notice to Users/Product Statements

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation.

Users are not permitted to make changes or modify the device in any way. Changes or modifications not approved by VXI Corporation will void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- · Reorient or relocate the receiving antenna.
- · Increase the separation between the equipment and receiver.
- · Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The user must place the base at least 8" (20cm) or more from any personnel and must not be co-loaded or operating in conjunction with any other antenna or transmitter in order to comply with FCC RF exposure requirements.

USA FCC Part 68

FCC Notice to Users/Product Statements

- 1. This equipment complies with Part 68 of the FCC rules and the requirements adopted by the ACTA. On the bottom of the base of this equipment is a label that contains, among other information, a product identifier in the format US:AAAEQ##TXXXX. If requested, this number must be provided to the telephone company.
- 2. If this device is malfunctioning, it may also be causing harm to the telephone network. The device should then be disconnected until the source of the problem can be determined and until repair has been made. If this is done, the telephone company will notify you in advance that temporary discontinuance of service may be required. But if advance notice is not practical, the telephone company will notify the customer as soon as possible. Also, you will be advised of your right to file a complaint with the FCC if you believe it is necessary.
- The Universal Service Order Codes (USOC) for both the Line port and Phone port beneath the base is RJ-11C.
 The Facility Interface Code (FIC) is 02LS2. Finally 9.0F is the Service Order Code (SOC).
- 4. The telephone company may make changes in its facilities, equipment, operations and/or procedures that may affect the operation of this equipment. If this happens, the telephone company will provide advanced notice in

order for you to take the necessary steps to maintain uninterrupted service.

- 5. If the telephone company requests information on what equipment is connected to their lines, inform them of:
- (a) The telephone number that this unit is connected to.
- (b) The FCC Registration number located on the label.
- 6. A plug and jack used to connect this equipment to the premises wiring and telephone network must comply with the applicable FCC Part 68 rules and requirements adopted by the ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. See installation instructions for details.
- 7. The REN is used to determine the number of devices that may be connected to a telephone line. Excessive RENs on a telephone line may result in the devices not ringing in response to an incoming call. In most but not all areas, the sum of RENs should not exceed five (5.0). To be certain of the number of devices that may be connected to a line, as determined by the total RENs, contact the local telephone company. For products approved after July 23, 2001, the REN for this product is part of the product identifier that has the format

US:AAAEQ##TXXXX. The digits represented by ## are the REN without a decimal point (e.g., 03 is a REN of 0.3). For earlier products, the REN is separately shown on the label.

- 8. If trouble is experienced with this BlueParrott B200 system, for repair or warranty information, please contact VXI Corporation at 1-800-742-8588 or via the website at www.blueparrott.com. If the equipment is causing harm to the telephone network, the telephone company may request that you disconnect the equipment until the problem is resolved.
- 9. Repair of this product must be handled by VXI Corporation. For more information about repairs, please read the warranty section of this user guide or call VXI Corporation at 1-800-742-8588.
- 10. Connection to party line service is subject to state tariffs. Contact the state public utility commission, public service commission or corporation commission for information.
- 11. If your home has specially wired alarm equipment connected to the telephone line, ensure the installation of this BlueParrott B200 system does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone company or a qualified installer.

Canada

IC Notice to Users/Product Statements

Operation is subject to the following two conditions:

(1) This device may not cause interference and (2) This device must accept any interference, including interference that may cause undesired operation of the device.

The term "IC." before the certification/registration number only signifies that registration was performed based on a Declaration of Conformity indicating that Industry Canada technical specifications were met. It does not imply that industry Canada approved the equipment.

Canada Terminal equipment

IC Notice to Users/Product Statements

NOTICE: This equipment meets the applicable Industry Canada Terminal Equipment Technical Specifications. This is confirmed by the registration number.

VXI LIMITED WARRANTY

1. VXI warrants that your BlueParrott B200 system will be free from defects in material and work-manship for two years from the date of purchase. If, during the first two years from the date of purchase, your BlueParrott B200 system fails to work due to a defect in material or work-manship, VXI will repair or replace the product, at its election, free of charge. Without proof of purchase, the warranty period begins on the date of manufacture.

2. The foregoing limited warranty does not cover equipment failure attributable to accident, improper operation, misuse, abuse, or any cause other than defects in the materials or work-

manship of VXI's products.

3. VXI's obligations under this warranty are limited to repair or replacement (at our option) of any defective part returned to VXI, freight prepaid. Returned products require a Return Authorization that may be obtained by calling customer service at 1-800-742-8588.

4. THIS LIMITED WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUD-ING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PUR-POSE. Some jurisdictions do not permit the exclusion of implied warranties and the foregoing exclusions may not apply to you.

 In no event shall VXI be responsible for any other damages whatsoever, including direct, indirect, special, incidental, consequential, or other damages for breach of this or any other warranty, express or implied.

6. Products returned to VXI for in-warranty repairs, freight prepaid and with proper Return Authorization, will be return shipped to the customer at VXI's expense.

For customer service, please call:

VXI Corporation

1-800-742-8588 or 603-742-2888

Technical support is available on our website at: www.blueparrott.com

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